

RENTAL TERMS & CONDITIONS ADDENDUM

PLEASE READ IN FULL, INITIAL, SIGN AND RETURN WITH RENTAL APPLICATION

1. **Campground Reservations.** We are in no way affiliated with any campground. You are solely responsible for all reservations outside of the Motor-home/Travel Trailer rental from Candys Campers. **Initial**_____
2. **Pick-Up/Delivery.** Pick-up/Delivery appointment times are to be scheduled two (2) and seven (7) days prior to the date of rental. Pick-up times are scheduled between the hours of 1:00PM -4:00PM Monday through Friday. All appointments are scheduled on a first-come-first-serve basis. If you arrive without making an appointment we will attempt to accommodate you; however, you will be subject to wait until all other scheduled customer's needs have been satisfied. Orientation can take up to one (1) hour – please ensure ample time for this process. You are liable for any damages incurred that could have been avoided by following our instructions. No Saturday or Sunday pick-ups. We must have twenty-four (24) hour notice for all rentals - with no exception. **Initial**_____
3. **Delivery/Set-Up/Pick-Up.** We offer the service of delivery, set-up, and pick-up of your rental, at your preferred location. The cost of this service is quoted after the location is provided. You must be present at the time of delivery for a mandatory orientation with our staff. Orientation can take up to one (1) hour – please ensure ample time for this process. You are liable for any damages incurred that could have been avoided by following our instructions. **Initial**_____
4. **Drop-Off.** Drop-off times are between the hours of 8:00AM – 11:00AM Monday through Friday. If the rental property is not in our possession between the above-mentioned times/dates you are subject to an hourly fee, up to an extra day(s). In addition, if rental property is left after hours and without proper inspection you are solely liable for all damages that may incur before our return. Early returns do not warrant a refund. No Saturday or Sunday returns. **Initial**_____
5. **Post-Inspection.** Rental property is to be returned as it was upon pick-up/delivery. The rental should be clean both inside and out, with holding tanks empty, and gasoline tank full. Propane is the only exception to this requirement. Failure to return the rental property in any condition other than stated above will result in forfeiture of security deposit(s). If the financial burden is larger than your deposit, we have the right to charge the remaining debt to the card left on file. **Initial**_____
6. **Gasoline Tank.** All applicable rentals must be returned with a full tank of gasoline. Failure to abide will result in a \$50.00 fine plus \$5.00 per gallon. **Initial**_____
7. **Valid Driver's License.** Per our insurance's policy, you must be 25 years or older and present a valid driver's license during the application process of the rental. The license must also be valid for the entire duration of the rental period. **Initial**_____
8. **Accepted Forms of Payment.** We accept all major Credit/Debit Cards, Cashier's/Traveler's checks, and cash (Cash is subject to a higher deposit rate). Personal checks will be accepted only if the entire payment is made fourteen (14) days prior to the departure date. **The Security Deposit must be paid in full upon departure – if you are eligible for a refund of your deposit, it will be returned by check via regular mail within 7 – 14 (Seven - Fourteen) days of the return of the rental.** There is a \$50.00 fine for each returned check. **Initial**_____

9. **Personal Injury.** Candys Campers and all representative agents are released from all liability to injury. Including but not limited to: personal, bodily, mental, economic, or damage to you, guests, unborn children, or relatives. This applies regardless of the use of the unit, our negligence, or was otherwise on our part.

Initial_____

10. **Pet Policy.** Pets are permitted on a strict basis. If your pet is approved there is a fee, to be quoted, that is non-refundable. **Initial**_____

11. **Limited Supplies.** Typical rental units are equipped with standard tanks (approximately 30-40 gallon fresh water, and black and grey tanks) holding capacity, approximately thirty (30) pounds of propane, and one (1) fully charged 12 volt battery. It is your responsibility to ensure that these resources last your entire rental period. You may make a Service Call to us by appointment – a service fee will apply. **Initial**_____

12. **Appliances, Mechanical, and Water Systems.** We proudly service our units regularly; however, road conditions, road hazards, and weather can cause unexpected issues. We highly recommend that you bring a basic tool kit, flashlight, cell phone, and a cooler. All the above-mentioned systems are considered a convenience and not a necessity. There will not be any compensation made to the renter due to the malfunction of these systems while in their possession. **Initial**_____

13. **Generators.** Are only supplied on our motor-home rentals. Each rental unit is allotted 4 hours per day at no additional cost. However, after the allotted time there will be a \$4.00 per hour charge. **Initial**_____

14. **Motor-homes.** There is a 100 mile a day allotment. Any miles over 100 per day at return will be charged at \$1.50 per mile. **Initial**_____

15. **Rental Floor Plans.** Rental units are reserved by floor plans only. We do not reserve our rentals by: year, make, model, unit number, or color. Some of our rentals are to be sold; you will be contacted if your assigned rental unit is sold prior to your departure. We will do our best to accommodate your chosen floor plan. **Initial**_____

16. **Damages.** You are responsible for all damage to vehicle (regardless of fault). You must report all accidents and/or damage within 3 (three) hours of occurrence. You authorize these charges to the supplied payment method on file. In addition, you assume all responsibility of submitting accident reports and claims to the proper authorities. **Initial**_____

17. **Restricted Areas.** Mexico, Canada, New York City, NY. In addition: non-public roads, roads with low clearance, drive-thru restaurants, dirt roads, off-road areas, and all other areas that large trucks are restricted. **Initial**_____

18. **Holidays.** Candys Campers will be closed on Sundays, Thanksgiving Day, Christmas Day, and other holidays are to be announced. Rental returns are not advised while our office is closed. The rental is considered the renter's responsibility until the following business day. **Initial**_____

19. **Modifications to Addendum.** The terms in this addendum are nonnegotiable. If there are any changes or special arrangements agreed upon, an amended addendum will be used in place of this document. **Initial**_____

20. **Refunds.** Candys Campers, Inc. will not issue a refund for any reason, including but not limited to: bad weather, no shows, late arrivals, or early departures. **Initial**_____

21. **Cancelations.** Reservation cancelations prior to 7 (seven) days of departure will result in a loss of the reservation fee. Any reservation cancelations within 6 (six) days of departure are subject to forfeiture of entire payment.

22. **Agreement.** This written agreement between Candys Campers, Inc. and the renter has been read by the renter and given the opportunity to ask any questions therein. **Initial**_____

I, _____, acknowledge that I have received the terms and conditions set forth in the form prior to the rental period and after reading them at my leisure, I agree to all terms and conditions for my desired rental period.

Renter's Signature

Date

Received by Candys Campers

Date